

April, 2026

## Re: Business calendar for GOLDEN WEEK holidays

Dear valued customers,

Thank you for your usual order for our products and services.

Please be informed of the below business calendar for our services during the GOLDEN WEEK holidays. We apologize for your inconvenience. Thank you for your understanding.

Sincerely,

		Oligonucleotide Synthesis		Custom sequencing		Next generation sequencing, DNA microarray and other experimental services
		Order acceptance	Shipping	Sample acceptance	Delivery	Sample acceptance
4/27/2026	Mon.	A	A	A	A	A
4/28/2026	Tue.	A	A	A	A	A
4/29/2026	Wed.	NA	NA	NA	NA	NA
4/30/2026	Thu.	A	A	A	A	A
5/1/2026	Fri.	A <sup>*1</sup>	A	A	A	A
5/2/2026 to 5/6/2026	Sat. to Wed.	NA	NA	NA	NA	NA
5/7/2026	Thu.	A <sup>*2</sup>	A <sup>*3</sup>	A	A	A
5/8/2026	Fri.	A	A	A	A	A

- For custom RNA oligos, HPLC and modified DNA oligos, please inquire.
- Please make sure to inform us of the sample shipping schedule and estimated arrival date in advance.
- If you have any questions, please do not hesitate to ask us.

<sup>\*1</sup> Estimated arrival date to customers is after May 8<sup>th</sup>.

<sup>\*2</sup> Estimated arrival date to customers is after May 9<sup>th</sup>. Please note that it may take longer than usual depend on the synthesis status.

<sup>\*3</sup> Delivery on the same day service is not available. All items are to be delivered to customers on May 8<sup>th</sup>.

Hokkaido System Science Co., Ltd.

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Custom sequencing seq@hssnet.co.jp

Next generation sequencing hss-ngs@hssnet.co.jp

Custom DNA microarray array@hssnet.co.jp

Other experimental services bio@hssnet.co.jp