

Re: Business calendar for year changing period

Dear customers,

Thank you for your usual order for our products and services.

Please be informed about our business calendar for year changing period as follows. We apologize for your inconvenience during this term. Thank you for your understanding.

Sincerely,

		Nucleic Acid Synthesis		Custom DNA Sequencing		Next Generation Sequencing, Custom DNA Microarray and other Research Support Services
		Order Acceptance	Dispatch	Sample Acceptance	Delivery	Sample Acceptance
12/24/2025	Wed.	A	A	A	A	A
12/25/2025	Thu.	A	A	A	A	A
12/26/2025	Fri.	PA ^{*1}	A ^{*2}	A	A	A
12/27/2025 ~ 1/4/2026	Sat. ~ Sun.	NA	NA	NA	NA	NA
1/5/2026	Mon.	A ^{*3}	A ^{*4}	A	A	A
1/6/2026	Tue.	A	A	A	A	A

- For custom RNA oligos, HPLC purification and modified DNA oligos, please inquire.
- For sample shipping, please make sure to inform us of the shipping schedule and estimated arrival date in advance.
- If you have any questions, please do not hesitate to ask us.

^{*1} Orders are accepted by 12:00 noon on Dec. 26, 2025. All orders placed afterwards are to be accepted as of January 5th, 2026.

^{*2} Please note that the delivery will be arranged on Dec. 26th, 2025 only for orders that can be delivered on the same day.

^{*3} Items of orders accepted on Jan. 5th, 2026 are to be delivered to customers on Jan. 7th, 2026 at the earliest.

^{*4} All orders will be delivered to customers on Jan. 6th, 2026.

Hokkaido System Science Co., Ltd.

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Custom DNA Microarray array@hssnet.co.jp

Research Support Services bio@hssnet.co.jp