

July 2025

Re: Business calendar for summer holidays

Dear customers,

Thank you for your usual order for our products and services.

Please be informed about our business calendar for summer holidays as follows. We apologize for your inconvenience during this term. Thank you for your understanding.

Sincerely,

		DNA synthesis		Custom sequencing		Next generation sequencing, DNA microarray and other research support services
		Order acceptance	Shipping	Sample acceptance	Delivery	Sample acceptance
8/7/2025	Thu.	A	A	A	A	A
8/8/2025	Fri.	A	A ^{*1}	NA	A	A
From 8/9/2025 till 8/17/2025	From Sat. till Sun.	NA	NA	NA	NA	NA
8/18/2025	Mon.	A ^{*2}	A ^{*3}	A	A	A
8/19/2025	Tue.	A	A	A	A	A

- For custom RNA oligos, HPLC and modified DNA oligos, please inquire.
- Please make sure to inform us of the sample shipping schedule and estimated arrival date in advance.
- If you have any questions, please do not hesitate to ask us.

*1 Shipping is made only for products which can be delivered on August 8th.

For delivery during the holidays from 9th to 17th, please inquire.

*2 Please note that it may take some extra time for delivery depend on the synthesis status.

*3 All items are to be delivered on August 19th.

Hokkaido System Science Co., Ltd.

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Custom sequencing seq@hssnet.co.jp

Next generation sequencing hss-ngs@hssnet.co.jp

Custom DNA microarray array@hssnet.co.jp

Research support bio@hssnet.co.jp