

April, 2025

Re: Business calendar for GOLDEN WEEK holidays

Dear valued customers,

Thank you for your usual order for our products and services.

Please be informed of the below business calendar for our services during the GOLDEN WEEK holidays. We apologize for your inconvenience. Thank you for your understanding.

Sincerely,

		DNA synthesis		Custom sequencing		Next generation sequencing, DNA microarray and other research support services
		Order acceptance	Shipping	Sample acceptance	Delivery	Sample acceptance
4/25/2025	Fri.	A	A	A	A	A
4/26/2025	Sat.	A	A	NA	NA	NA
4/27/2025	Sun.	NA	NA	NA	NA	NA
4/28/2025	Mon.	A	A	A	A	A
4/29/2025	Tue.	NA	NA	NA	NA	NA
4/30/2025	Wed.	A	A	A	A	A
5/1/2025	Thu.	A	A	A	A	A
5/2/2025	Fri.	A ^{*1}	A	A	A	A
5/3/2025 to 5/6/2025	Sat. to Tue.	NA	NA	NA	NA	NA
5/7/2025	Wed.	A ^{*2}	A ^{*3}	A	A	A
5/8/2025	Thu.	A	A	A	A	A

- For custom RNA oligos, HPLC and modified DNA oligos, please inquire.
- Please make sure to inform us of the sample shipping schedule and estimated arrival date in advance.
- If you have any questions, please do not hesitate to ask us.

^{*1} Estimated arrival date to customers is after May 8th.

^{*2} Please note that it may take longer than usual depend on the synthesis status.

^{*3} All items are to be delivered to customers after May 8th.

Hokkaido System Science Co., Ltd.

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Custom sequencing seq@hssnet.co.jp

Next generation sequencing hss-ngs@hssnet.co.jp

Custom DNA microarray array@hssnet.co.jp

Research support bio@hssnet.co.jp