

Re: Business calendar for year changing period

Dear customers,

Thank you for your usual order for our products and services.

Please be informed about our business calendar for year changing period as follows. We apologize for your inconvenience during this term. Thank you for your understanding.

Sincerely,

		DNA Synthesis		Custom Sequencing		Next generation sequencing, DNA microarray and other research support services
		Order Acceptance	Dispatch	Sample Acceptance	Delivery	Sample Acceptance
12/25/2024	Wed.	A	A	A	A	A
12/26/2024	Thu.	A	A	A	A	A
12/27/2024	Fri.	A ^{*1}	A ^{*2}	A	A	A
12/28/2024 ~ 1/5/2025	Sat. ~ Sun.	NA	NA	NA	NA	NA
1/6/2025	Mon.	A ^{*3}	A ^{*4}	A	A	A
1/7/2025	Tue.	A	A	A	A	A

- For custom RNA oligos, HPLC purification and modified DNA oligos, please inquire.
- For sample shipping, please make sure to inform us of the shipping schedule and estimated arrival date in advance.
- If you have any questions, please do not hesitate to ask us.

^{*1} Orders are accepted by 12:00 noon on Dec. 27, 2024. All orders placed afterwards are to be accepted as of January 6th, 2025.

^{*2} Please note that the delivery will be arranged on Dec. 27th, 2024 only for orders that can be delivered on the same day.

^{*3} Items of orders accepted on Jan. 6th, 2025 are to be delivered to customers on Jan. 8th, 2025 at the earliest.

^{*4} Shipping will be made for orders accepted by December 27th, 2024 (estimated delivery on Jan. 7th, 2025).

Hokkaido System Science Co., Ltd.

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Custom sequencing seq@hssnet.co.jp

Next generation sequencing hss-ngs@hssnet.co.jp

Custom DNA microarray array@hssnet.co.jp

Research support bio@hssnet.co.jp