

Re: Business calendar for year changing period

Dear customers,

Thank you for your usual order for our products and services.

Please be informed about our business calendar for year changing period as follows. We apologize for your inconvenience during this term. Thank you for your understanding.

Sincerely,

		DNA Synthesis		Custom Sequencing		Next generation sequencing, DNA microarray and other research support services
		Order Acceptance	Dispatch	Sample Acceptance	Delivery	Sample Acceptance
12/26/2023	Tue.	A	A	A	A	A
12/27/2023	Wed.	A	A	A	A	A
12/28/2023	Thu.	A ^{*1}	A ^{*2}	NA	NA	NA
12/29/2023 ~ 1/3/2024	Fri. ~ Wed.	NA	NA	NA	NA	NA
1/4/2024	Thu.	A ^{*3}	A ^{*4}	NA	NA	NA
1/5/2024	Fri.	A	A	A	A	A

- For custom RNA oligos, HPLC purification and modified DNA oligos, please inquire.
- For sample shipping, please make sure to inform us of the shipping schedule and estimated arrival date in advance.
- If you have any questions, please do not hesitate to ask us.

^{*1} Orders are accepted by 12:00 noon. All orders placed afterwards are to be accepted as of January 4th, 2024.

^{*2} Please note that the delivery will be arranged on Dec. 28th, 2023 only for orders that can be delivered on the same day. All other orders are to be dispatched after Jan. 4th, 2024.

^{*3} Orders accepted on Jan. 4th, 2024 are to be delivered to customers on Jan. 9th, 2024 at the earliest.

^{*4} Shipping will be made for orders accepted by December 28th, 2023 (estimated delivery on Jan. 5th, 2024).

Hokkaido System Science Co., Ltd.

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Custom sequencing seq@hssnet.co.jp

Next generation sequencing hss-ngs@hssnet.co.jp

Custom DNA microarray array@hssnet.co.jp

Research support bio@hssnet.co.jp