

April, 2023

Re: Business calendar for GOLDEN WEEK holidays

Dear valued customers,

Thank you for your usual order for our products and services.

Please be informed the below business calendar for our services during the GOLDEN WEEK holidays. We apologize for your inconvenience. Thank you for your understanding.

Sincerely,

		DNA synthesis		Custom sequencing		Next generation sequencing, DNA microarray and other research support services
		Order acceptance	Shipping	Sample acceptance	Order acceptance, Delivery	Sample acceptance
4/23/2023	Sun.	NA	NA	NA	NA	NA
4/24/2023	Mon.	A	A	A	A	A
4/25/2023	Tue.	A	A	A	A	A
4/26/2023	Wed.	A	A	A	A	A
4/27/2023	Thu.	A	A	A	A	A
4/28/2023	Fri.	A	A ^{*1}	A	A	A
4/29/2023 to 5/7/2023	Sat. to Sun.	NA	NA	NA	NA	NA
5/8/2023	Mon.	A ^{*2}	A ^{*3}	A	A	A
5/9/2023	Tue.	A ^{*2}	A	A	A	A

- For custom RNA oligos, HPLC and modified DNA oligos, please inquire.
- Please make sure to inform us of the sample shipping schedule and estimated arrival date in advance.
- If you have any questions, please do not hesitate to ask us.

^{*1} Please note that the delivery will be arranged only for orders that can be delivered on the same day. For delivery request during the GOLDEN WEEK holidays, please inquire.

^{*2} Please note that it may take longer than usual depend on the synthesis status.

^{*3} Shipping will be made to be delivered after Tuesday, May 9th for orders accepted by April 28th, 2023.

Hokkaido System Science Co., Ltd.

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Custom sequencing seq@hssnet.co.jp

Next generation sequencing hss-ngs@hssnet.co.jp

Custom DNA microarray array@hssnet.co.jp

Research support bio@hssnet.co.jp