

Re: HSS Server Failure and its Recovery

From 01:00 to 06:00 on Sat. December 4th, 2021

and

From 20:15 on Sat. December 4th to 01:30 on Sun. December 5th, 2021

We are afraid that there was a failure occurred to our web server during the above period of time. Due to the emergency maintenance to this, “My HSS web” online member service was temporally closed on access.

We apologize for any inconvenience so caused.

The server had been recovered and now is available as usual.

Orders placed on our web site during the above period were not reached to us, so it would be appreciated if you could place such orders again.

We truly apologize for the inconveniences to our customers and thank you for your understanding and patience.

For any inquiries, please contact to:

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